



# TECHNICAL BULLETIN

S307-11

04/2003

## Subject

**AUTOMATIC TRANSMISSION – GROWLING NOISE IN FOURTH GEAR DURING WARM-UP**

**Model: S-TYPE Automatic V6 2.5L and 3.0L**

**Year: 2002.5 Onwards**

**VIN M45255 Onwards**

**Section: 307**

**Automatic Transmission System**

**Sub-Section: 307-01**

**Automatic Transmission/Transaxle**

## Summary

This Technical Bulletin has been issued to address customer complaints that during the vehicle warm-up, the torque converter produces a growling noise when the transmission is in fourth gear.

## Action

To eliminate the issues outlined in the summary the Transmission Control Module (TCM) should be re-configured using the Worldwide Diagnostic System (WDS) with software release JTP 759/24 or later. On a customer complaint basis only, follow the workshop procedure outlined below.

## Workshop Procedure

**Note: Ensure WDS is loaded with software release JTP 759/24 or later.**

- 1 Position WDS alongside vehicle, switch Portable Test Unit (PTU) 'ON' and allow software to load.
- 2 Connect PTU to vehicle using diagnostic cable.
- 3 Enter vehicle VIN and navigate to configuration main menu.
- 4 Select and run 're-configure existing TCM' application.
- 5 After re-configuration of TCM is complete, switch 'OFF' PTU, disconnect from vehicle and return WDS to original location.

## Warranty Information

Description	SRO	Labor Time Allowance	Warranty Code	Causal Part
Re-configure TCM	86 99 14	0.4 Hours	FX-CB-42	C2C 6718