

Z
SERVICE

S-TYPE	Date 07/2000	S419-04
TECHNICAL BULLETIN		

Subject CELLULAR TELEPHONE EXCHANGE PROGRAMME	Model S-Type Year All VIN
--	---------------------------------

ISSUE: S419-04 - CELLULAR TELEPHONE EXCHANGE PROGRAMME

Due to customers retaining mobile telephone batteries, the Startac cellular telephones that are obtained through the Warranty Exchange Program are now supplied complete with a new battery. This is to ensure that when the cellular telephone has the correct battery fitted and when correctly charged, it will operate at optimum performance.

It has become apparent that customers have been retaining Startac 85 batteries for use with their replacement Startac 130 cellular telephone. It must be emphasized that although the batteries are identical in appearance, the Startac 85 battery is **not compatible** with the Startac 130 cellular phone, however the Startac 130 battery **is compatible** with the Startac 85.

ACTION

To ensure that the correct battery is being used with the cellular telephone, it is now necessary that whenever a replacement telephone is ordered through the Warranty Exchange Programme, the customer's telephone **must** be returned complete with the battery.

To prevent the unnecessary replacement of mobile telephones, dealers should initially check to ensure the correct battery is fitted, as an incorrect battery may be the cause of the concern.

PARTS INFORMATION

The following part numbers are for the Startac 85 and 130 cellular telephone batteries. The Motorola part numbers can be found on a label attached to the battery above the bar code information.

Description	Startac 85 Part Number	Startac 130 Part Number
Standard	SNN 5051B	SNN 5254A
Long Life	SNN 5051C	SNN 4937C